

% missed bins

% collections

| Missed bins 2015 |       |       |       |        |           |         |          |          | 2016    |
|------------------|-------|-------|-------|--------|-----------|---------|----------|----------|---------|
| April            | May   | June  | July  | August | September | October | November | December | January |
| 0.16             | 0.18  | 0.17  | 0.15  | 0.14   | 0.14      | 0.14    | 0.12     | 0.08     | 0.09    |
| 99.84            | 99.82 | 99.83 | 99.85 | 99.86  | 99.86     | 99.86   | 99.88    | 99.92    | 99.91   |